



As part of our continuous development of the Edenred Savings platform, we are excited to launch our enhanced version of cashback. Our cashback solution uses open banking and card-linking technology, enabling you to earn cashback whilst using your bank debit and/or credit card whilst shopping.



Your cashback questions answered

How do I access cashback via my Savings account?

Within your existing Savings platform, there will be a separate tab for cashback – when clicked, this will open up a new site and the cashback offers will be in there. Some offers will be automatically activated and for others, you'll need to click on the "Activate" button.

You can access cashback using your usual Savings login details. Once you have logged into your Savings account as normal, you'll see the Cashback option on the top navigation. You will be sent via single sign-on to the cashback site. At first login, an account will automatically be created for you.



Which merchants will offer cashback?

The cashback scheme encompasses 4,000 merchants, with a mix of national, small chain and independent offers across a wide breadth of categories – catering for all demographics and interests. The offers are a mix of card linked offers (automatically linked when you shop at one of 400 merchants) and online offers, which required you to click through.

How do I know my card details will be secure?

Our cashback partner, Network B, have Cyber Essentials Plus accreditation - they do not store bank details or any sensitive customer information

Your cashback questions answered

How many cards can I link up?

You can link up to 10 cards at once – you only need to link cards once and they'll be set up.

Can I earn cashback straight away after signing up?

Yes! Simply add your existing debit/credit card(s) to your account and you'll earn cashback on all relevant purchase that you make from then on.

What do I need to do after I've made my purchase at a retailer?

Sit back and relax. We automatically receive the transaction details and will add the cashback to your account!

My cashback is pending - when will it become ready?

As soon as we receive payment from the retailer, we'll let you know. When this happens, you can then withdraw the cashback (so long as you have met the minimum required amount to withdraw).

Is there a minimal withdrawal balance?

Yes, there is a minimal withdrawal balance of £5.

Does my cashback expire?

Cashback doesn't expire, so you can leave your money in your account for as long as you like.

Is cashback available on the Edenred Savings App?

Not currently, but this is in development. Once cashback is available via the App users will be notified.